



UPCOMING CHANGES TO YOUR SERVICE

HERE IS A LIST OF THE CHANGES THAT WILL AFFECT MOST CUSTOMERS IN ESTACADA:

- Roll carts will be provided to customers for garbage and recycling (The small bins will still be used for recycling glass)
- Each company will provide a website for information and online bill-pay
- There will be an Annual Clean-up Day for customers to dispose of extra garbage or unwanted items
- Some customers may have changes in the day their garbage and recycling is picked up. Your provider will contact you if you will be affected.
- Rates will increase and be similar to the county rates in the Estacada area (there has not been a rate increase since 2008)
- Most customers will keep the same service provider. There will be a few changes based on location.

Frequently Asked Questions:

WHAT SHOULD I DO WITH THE GARBAGE CAN I AM USING NOW?

If your current garbage can is in good shape and easy to clean up, it could be used for storing other items such as sporting equipment, holiday decorations, or cans/bottles that will be returned for a refund. If it is not re-usable, contact your garbage service provider about how to dispose of it.

I THOUGHT WE WERE GOING TO HAVE SEPARATE YARD DEBRIS CARTS. WHY AREN'T THOSE INCLUDED?

Because there are so many changes taking place at this time, yard debris service will be re-evaluated in the future. Yard debris can still be placed in your garbage cart for disposal or call your garbage service provider for information if you want to set out an extra bag of yard debris - for example leaves or grass clippings.

WHY IS THERE SUCH A BIG JUMP IN THE PRICING FOR GARBAGE AND RECYCLE SERVICE?

The garbage service providers, Walker Disposal and Arrow Sanitary Service, have not raised rates in the City of Estacada since 2008. As an alternative to gradually increasing rates over the past 10 years, the rates will increase November 1, 2018, to bring city rates into the same range as the county rates in the area. There may be incremental increases during the next 10 years at the approval of the City Council in order to avoid a larger increase when the contracts are renewed.

